



Dr. Beth Blair • Dr. Grace Wenham • Dr. Thomas Wenham

## Patient & Parent/Guardian Appointment Expectations

### Madison Pediatric Dental & Orthodontics

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### Our Commitment to You

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220 W Broadway, Madison, WI 53716

Phone: (608) 222.6160 | Fax: (608) 222.6248 | Email: [kidsdental1@madped.com](mailto:kidsdental1@madped.com) | Web: [www.madisonpediatricdental.com](http://www.madisonpediatricdental.com)



Dr. Beth Blair • Dr. Grace Wenham • Dr. Thomas Wenham

## Patient & Parent/Guardian Appointment Expectations

### Madison Pediatric Dental & Orthodontics

At Madison Pediatric Dental & Orthodontics, we are committed to providing a safe, respectful, and supportive environment for all patients, families, and team members. Because we serve children, maintaining a calm, positive atmosphere is especially important.

### Our Commitment to You

Our team will:

- Treat all patients and families with courtesy, dignity, and respect
- Communicate clearly and professionally
- Provide a safe and supportive environment for children
- Address concerns in a timely and respectful manner

### Expectations of Patients & Parents/Guardians

To ensure a positive experience for all, we ask that patients and accompanying adults:

- **Use respectful language and tone at all times**
  - No swearing, derogatory language, or personal attacks
- **Maintain appropriate volume and behavior**
  - Yelling, intimidation, or aggressive behavior is not permitted
- **Show respect for all staff, patients, and families**
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