

MPDO Policy and Protocol Changes during COVID-19 Pandemic

Since we reopened in May 2020, our office has added/changed many policies and protocols to keep our staff and our patients as safe as possible. The following is a comprehensive list of both clinical and general office changes we have made.

General policies/protocols that our office has added:

- We have placed social distancing markers in reception and treatment areas. **To help us adhere to social distancing guidelines, we ask that only one parent or guardian accompany your child to the visit.**
- **Per ADA and CDC recommendations, when an aerosol producing procedure is being performed in smaller treatment areas and if the child is age appropriate, parents/guardians may be asked not to come back to the treatment area.**
- If you have an appointment scheduled, you'll be receiving a Covid-19 prescreening questionnaire and treatment consent form via email. Please fill out these forms as soon as you receive them.
- A new check-in protocol. Upon your arrival in our parking lot, we ask that you please text this number (608) 216-2554 with the name of your child. There is no need to call the office, please wait in your car until you receive a response from us indicating you may enter the office.
- Upon entering our office you will be greeted by a team member who will take you and your child's temperature. That team member will also ask the same pre-screening questions you answered when you confirmed your appointment.
- We are a specialty pediatric health care facility and many of our patients are in the high risk category. To better protect these children and every person who comes to our office, we ask that you and your child please wear a mask. We would greatly appreciate you bringing a mask from home so we can preserve PPE for our team members.
- Our waiting room no longer offers magazines, children's books, and treasure towers, since those items are difficult to clean and disinfect.

In addition to our typical Standard Precautions, our office has added the following clinical protocols:

- A designated infection control team member disinfects seats in the reception area to make sure you and your child get a clean seat.
- A designated infection control team is responsible for disinfecting all frequently touched surfaces
- All clerical and clinical staff required to wear a mask in all areas of the office
- All clinical team members are wearing the appropriate CDC/OSHA required PPE for procedures
- Clear barriers have been placed in front of all reception desks
- All treatment chairs being utilized are six feet apart. In addition to this, clear barriers have been placed in between open bay operative and hygiene areas.
- Air filtration units have been placed in all orthodontic, operative and hygiene treatment areas. These are equipped with medical grade H13 True HEPA filters that clean the air every 15 minutes, capturing 99.9% of particles down to 0.1 microns.
- A hypochlorous acid fogging machine is used to disinfect all areas of the office nightly. Hypochlorous acid is safe, non-toxic and 100x more effective in killing bacteria, bacterial spores, viruses and fungi than chlorine bleach.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we are taking to keep you and our patients safe during your visit. Please call (608) 222-6160 with any questions or to schedule an appointment. Thank you for being part of our dental family!