

Some of the changes you may see include:

- If you have an appointment scheduled, you'll be receiving a Covid-19 pre-screening questionnaire and treatment consent form via email. Please fill out these forms as soon as you receive them.
- A new check-in protocol. Upon your arrival in our parking lot, we ask that you please text this number (608) 216-2554 with the name of your child. There is no need to call the office, please wait in your car until you receive a response from us indicating you may enter the office.
- Upon entering our office you will be greeted by a team member who will take you and your child's temperature. That team member will also ask the same pre-screening questions you answered when you confirmed your appointment.
- We are a specialty pediatric health care facility and many of our patients are in the high risk category. To better protect these children and every person who comes to our office, we ask that you and your child please wear a mask. We would greatly appreciate you bringing a mask from home so we can preserve PPE for our team members.
- To help us adhere to social distancing guidelines we ask that only one parent or guardian accompany your child to the visit.
- Our waiting room no longer offers magazines, children's books, and treasure towers, since those items are difficult to clean and disinfect.
- Per ADA and CDC recommendations, when an aerosol producing procedure is being performed in smaller treatment areas and if the child is age appropriate, parents/guardians may be asked not to come back to the treatment area.
- Appointments have been lengthened to allow ample time for our team to disinfect between patient visits. Please note that with this modification to our schedule, you may be offered fewer options for scheduling your appointment. We apologize for this inconvenience. If you or your child missed an appointment due to our office closure between March 19th and

May 22nd, our office will be contacting you to reschedule. You are also welcome to call our office to reschedule.

All appointments scheduled on May 26th or after will remain on our schedule; however, due to appointments being lengthened, it is possible that your appointment time may have changed. Please look out for changes on our text confirmation or a phone call from our office.

Some additional infection control measures we are implementing are

- Air filtration units in treatment areas that are equipped with medical grade H13 True HEPA filters capturing 99.9% of particles down to 0.1 microns and cleaning the air every 15 minutes.
- A hypochlorous acid fogger to disinfect all areas of the office. Hypochlorous acid is safe, non-toxic, and 100x more effective in killing bacteria, bacterial spores, viruses, and fungi than chlorine bleach.
- A designated infection control team member who will be disinfecting seats in the reception area to make sure you and your child get a clean seat.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we are taking to keep you and our patients safe during your visit. Please call (608) 222-6160 with your questions or to schedule an appointment. Thank you for being part of our dental family! We can't wait to see you again